



ENJOY EVERY JOURNEY...

THE SYAVAYA WAY!

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**SYAVAYA**  
Group (Pty) Ltd

COMPANY PROFILE



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## MISSION

To provide a superior level of service in offering cost effective and professionally managed travel management systems. To ensure our customers reach their destinations safely and effectively by being at the right place, at the right time, every time.



## VISION

To be the preferred and recognised transport management and logistics coordinator in South Africa.



## OUR PHILOSOPHY

To provide a strategic service to your company, and to always represent your company to the highest standard of quality, courtesy and professionalism.

## VALUE PROPOSITION

- Syavaya has developed an enviable record of professionally managing a wide range of transportation and tour requirements, including high delegation transfers for more than 50000 delegates since inception in 2001.
- Syavaya's service is geared to meeting the travel demands of various clients from the public sector, private sector and the community.
- A diverse fleet of quality vehicles allows Syavaya to co-ordinate virtually any transportation need.
- Transportation can be arranged for a single point of transfer to international congresses, sports tournaments and large conferences.



## PORTFOLIO OF SERVICES

### Airport Transfers/Shuttle Service

Syavaya provides an airport meet and greet service. Clients relax with the knowledge that we will get them to the airport on time and also be there to meet them on their return. Syavaya services all major public and private airports around South Africa. Vehicles used depend on the number of passengers, ranging from sedans to mini buses.



### Corporate Road Shows

We undertake transport for all types of corporate road shows, corporate hospitality events, trade shows or exhibition satany location in SouthAfrica.

### Social and Sporting Events

Syavaya can ensure that our clients arrive at any sporting or social event. relaxed and on time- making travelling a feature of the day instead of a chore.



### Transportation Management for MICE

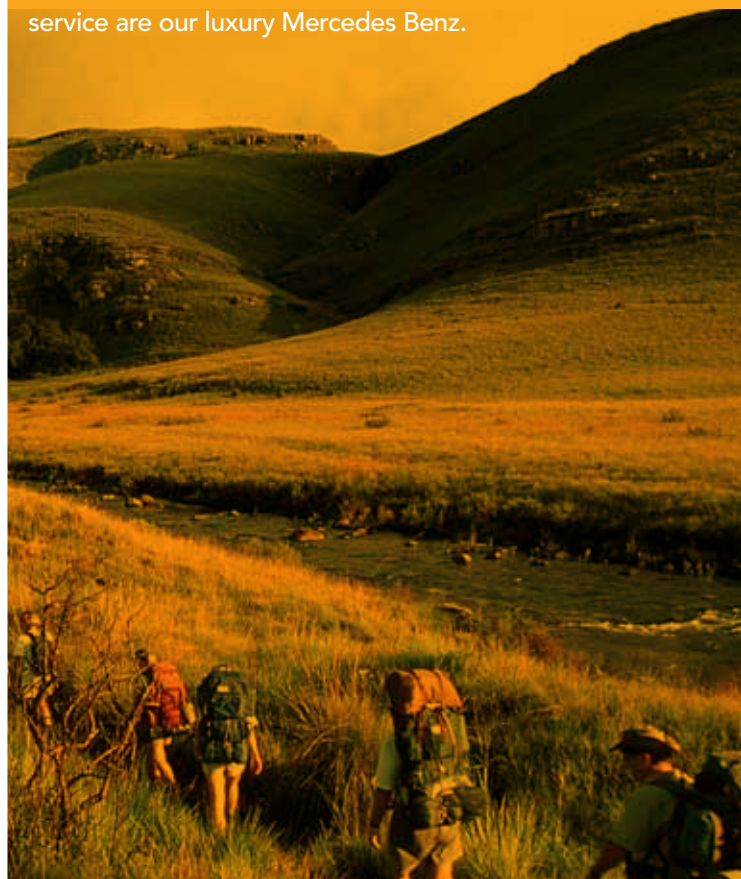
Syavaya offers complete planning and management for all your transportation requirements for Meetings, Incentives, Conferences and Events. This includes route planning, priority access, route assessment and parking. VIP guests are transported in luxury vehicles. A project manager is assigned to your event ensuring that all guests arrive in the right place on time.

### Tours and Travel (Pre, Post and Day tours)

Syavaya provide tailor-made tours for our clients. These include tours to South African tourism destinations. For these tours, mini buses are normally utilised for smaller groups; and luxury coaches for bigger groups. Tours are accompanys by experienced tour guides to maximize the educational experience of the tour.

### Chauffeur Services (singles and groups)

This service is for clients that value comfort, a stress-free environment and who prefer to be professionally driven. This service allows clients to use their time more productively and arrive in style. Vehicles used for this service are our luxury Mercedes Benz.





## VALUE ADDED SERVICES

- Over 10 years industry experience
- Syavaya prides itself in our after hours service and therefore have a 24 Hour open line of communication for the convenience of clients.
- Syavaya has a national presence.
- Professional and uniformed drivers makes it easier for a Syavaya passenger to identify their driver.
- Partnerships throughout South Africa allow us to provide you with the best value to match your budget



## INDUSTRY EXPERIENCE

Syavaya has provided transport services to :

- World Summit on Sustainable Development - 2002 (6000 delegates)
- World Parks Congress - 2003 (1000 delegates)
- World Chambers Congress - 2005 (1000 delegates/passengers)
- African Ministers Conference - 2005 (1200 delegates/passengers)
- World Trade Point Conference - 2006 (800 delegates)
- International Range lands Conference - 2008 (1000 delegates)
- Soccer World Cup - 2010 (10000 delegates)
- Tourism Indaba - 2006 - 2011 (6000 delegates)
- COP 17 - 2011 (8700 delegates)
- Statistics SA conference - 2012 (700 delegates)
- GovTech Conference - 2014 (1800 delegates)
- AIVP World City and Ports Conference - 2014 (500 delegates)

## OUR AWARDS

- Emerging Tourism Entrepreneur Of The Year Awards 2003
- Mayoral Award For Excellence in Tourism 2003
- Emerging Tourism Entrepreneur Of The Year Awards 2007
- Tourism Excellence Award 2007
- Tourism Excellence Award 2008

## GREENING POLICIES & SOCIAL RESPONSIBILITY

Syavaya, as a transport company, understand the importance of coming up with new and improved ways of being "greener". Currently some of the ways to ensure that we are more socially responsible is as follows:

- Our vehicles go in for their services at the right times;
- Regular service of vehicles ensure less fuel usage; if we use less fuel we decrease our demand for this resource;
- Fuel usage is also monitored on a daily basis to ensure that consumption is kept to a minimum;
- Our cleaning products used for our vehicles are all 100% bio degradable and environmentally friendly;
- On the office front, we recycle our paper on a weekly basis;
- Most of our systems and planning is done electronically which cuts down on paper wastage.
- Another way that we are being socially responsible is by employing locals from our community to try and decrease the unemployment levels; and
- We also offer internships and learnership to students looking to finish their studies in the travel and tourism field.

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# TESTIMONIALS

• Nina Ngcobo - National Department of Health I would like to take this opportunity and thank Syavaya for taking good care of us for the time they were travelling with us from Durban to Kimberley. The Drivers were taking good care of us and were so friendly, we really enjoyed travelling with them. Thank you. Keep it up Syavaya!

• Adel Nehmeh - 2015 M.A. Peace Studies Candidate University of Notre Dame, KROC Institute" I couldn't have asked for better drivers than Sakhile and Msa. They were polite, friendly, and willing to drive as far as we needed and at any time that we needed with a genuine smile. They were always eager to help and went above and beyond what we could have expected. Thank you for sharing them with us."



## THANK YOU

*"Syavaya look forward to helping your clients reach their destination whilst they enjoy every journey – the Syavaya way. Thank you for taking the time to read our company profile".*



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